



To McCall's Management (Mr. McCall and Mr. Westbrook)

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From Talecris Biotherapeutics (2011 Turnaround)

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Subject Letter Of Appreciation (Roger Brown, Sherry Keller, and Terry Tymer)

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Memo

Dear Mr. McCall and Mr. Westbrook

Talecris Biotherapeutics Turnaround Team would like to recognize McCalls' and specifically Sherry Keller, Roger Brown, and Terry Tymer for their exceptional service, hard work and dedication in supporting the Talecris 2011 Turnaround. With their focus and attention to detail, the food service they provided was "**Outstanding**" in every way. The buffet line was well organized and efficient; and most importantly, McCalls' team demonstrated their dedication by going the "**extra mile**" in every aspect of their service and always with a professional and positive attitude. Talecris would like to commend these individuals and thank McCalls again for a job well done. Please extend our appreciation to these team members as their efforts supported the success of Talecris' 2011 Turnaround.

Yours Sincerely,

*Randy Miller*

*Karl Bennett*

Environmental, Safety and Security Staff

*Jyl Bungeener*

*Alex Buntar*