

To our valued guests,

We are here to serve you in these challenging times. Kehaulani's Café is taking the Coronavirus very seriously as our staff is following CDC best practices for food preparation and there is no evidence of COVID-19 being transmitted via food. Our FOH and BOH staff are thoroughly washing hands, wearing gloves, keeping arms clean, and following cleaning procedures. We are constantly cleaning all frequently-used surfaces and increasing regular disinfection practices in all aspects of the restaurant. We will continue to operate under state of emergency and shelter in place orders recently issued in the U.S.

If a visit to our restaurant is not comfortable for you, we always have our "order for pickup". Please visit our website, www.kehauaniscafe.com, to view our current menu.

We continue to closely monitor the coronavirus situation and our priority remains the health and safety of our team members, members and communities. We continue to follow recommendations and guidelines from the Centers for Disease Control and Prevention (CDC) and other health organizations to help ensure our clubs exceed our already high standards for general hygiene and health practices.

We'll continue to take precautions to keep our café clean and help ensure the well-being of our team members, members and community, following protocols from health experts and relevant federal and state agencies.

The Owner and Proprietor, Arnold Pulido, will be on site supervising and ensuring safety at all times.

Mahalo,

Kehaulani's Staff

Keep reading to learn more about our efforts.

What is Kehaulani's Café doing to keep customers safe?

The safety of our members, team members and our community is always our top priority. We are following recommendations from the U.S. Centers for Disease Control and Prevention (CDC) and state and local authorities in taking extra safety measures in all our locations. We have implemented enhanced cleaning procedures on top of our already high standards. We are cleaning high-traffic surfaces like door knobs, bathrooms, and checkout counters with greater frequency, and have provided additional sanitization supplies in all clubs for member and team member use. Out of an abundance of caution, we also are temporarily stopping individualized menus and will be posting a large touch-free visible menu for customers safety.

We encourage members to wear face coverings when they stop by our café as it is required by law that consumers wear face coverings. We have updated our bathrooms: installed hands-free sink and hands-free dryer.

Are you limiting the number of guests visiting in your cafe at one time?

Starting Saturday, May 30, 2020, we will limit the number of customers allowed inside and on the patio of the cafe at one time. The number of members allowed in cafe is based on the square footage of the inside and outside patio of the cafe. No more than 25 percent of a cafe's total capacity will be allowed inside the building and on the patio at any given time. Members will be allowed to dine in for up to one hour at the café in accordance with the CDC guidelines. This policy will help promote social distancing efforts and ensure a safer environment for members and team members.

How are you encouraging social distancing?

We're encouraging guests to observe social distancing and remain six feet apart while entering and shopping in our clubs by:

- We will be taking reservations primarily for dine in to allow for carefully planned out social distancing and staggered scheduling
- Positioning stanchions to help promote social distancing
- Dedicating team members to ensure members wait in line at an appropriate distance and to guide them to available checkout lanes
- Making overhead televised announcements in our cafe

Are you changing your hours?

Kehaulani's will continue to operate under recently issued state of emergency and shelter in place orders. Our top priority is keeping our team members and members safe while providing services. Effective 5/30/2020, we will be opening at 10am Wednesdays through Sunday. We will be promoting Friday Night dinners starting at 5pm. Hours of operation will be based off of reservation scheduling to allow for staggered scheduling in the safety of our guests.

Extended closing time will give team members more time to restock, sanitize and recharge.

How are you protecting your team members?

Our team members have been working hard to serve our community and be there for you and your families and we're doing everything we can to help support them.

- We have provided new health protocols and information to help keep our team members safe.
- We are checking the temperatures of team members as they report to work in all locations. All team members will enter through the designated employee entrance, regardless of start time. If any team member registers an elevated temperature, s/he is not able to enter and will be directed to return home and seek medical care if necessary. We continue to ask any team member who feels ill to stay home.
- We are providing masks, gloves, and work uniforms to team members, who are required to wear them unless they have a medical condition preventing them from doing so. We are providing high-quality filter-approved masks, but are not providing N95 respirators, which should be reserved for healthcare workers.
- We will take extra measure when changing into/out uniform out/into of street clothes
- Mobile and fixed sneeze-guard barriers will be placed at our check-out counters

COVID-19 SAFETY PRECAUTIONS

At Kehaulani's Café,

As we re-open our dining rooms, we will continue our already-high cleaning and sanitation standards.

As part of our promise, we will do the following:



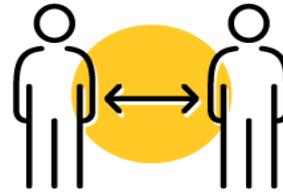
No employees work sick



Gloves and masks on all employees



**Temperature checks for all guests
& employees**



Social distancing among employees & guests

OHANA MEANS FAMILY, WE ARE ONE BIG FAMILY!

HERE IS HOW YOU CAN HELP KEEP US SAFE, TOO.

Please wait to visit Kehaulani's Cafe if you:



Have any of the following symptoms:

- Cold
- Cough
- Runny nose
- Sore throat
- Muscle aches
- Fever



Have been in close proximity with anyone in the last 14 days who is:

- Currently sick with COVID-19
- Currently sick with any respiratory illness

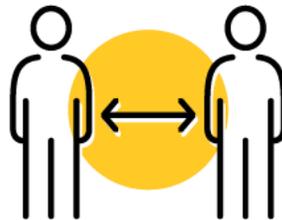
We respectfully request that during your visit, you:



Wash your hands and use hand sanitizer



Use proper cough and sneezing etiquette



Practice social distancing